

Warm Up

The topic of this listening conversation is _____

What are English politeness norms for telephone conversations? How does a phone conversation unfold? Write your ideas in the left column. When you are finished, the instructor will discuss the norms for Spanish phone conversations. Make notes in the right column and then compare.

Politeness Norms – English Phone Conversations	Politeness Norms – Spanish Phone Conversations

Listening Activity

Listen to each conversational turn. Then, predict what the other speaker will say. Compare your prediction with what was said.

Speaker 1	
	I think Speaker 2 will say...

Speaker 1	
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	I think Speaker 2 will say...
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Speaker 1	
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	I think Speaker 2 will say...
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Speaker 1	
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	I think Speaker 2 will say...
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